

Create a Perspectium job for Salesforce

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The final step in ensuring that case record data is synced properly with your ServiceNow instance is to create a Perspectium job that will handle the transfer of data once a Salesforce dynamic share is triggered.

Prerequisites

- ⚠ Install the [Perspectium Package for Salesforce](#)
- ⚠ [Configure your Salesforce remote site settings](#)
- ⚠ [Configure Perspectium Replicator as a Salesforce connected app](#)
- ⚠ [Configure Perspectium properties for Salesforce](#)
- ⚠ [Create a custom case field](#)
- ⚠ [Create a Salesforce shared queue](#)
- ⚠ [Create a Salesforce dynamic share](#)

Procedure

To create a Perspectium job in Salesforce, follow these steps:

1

Log into your Salesforce organization and click the  icon in the upper left-hand corner of the screen. Then, click the **Perspectium Replicator** app.

2

In the navigation bar near the top of the screen, click **Perspectium Jobs**. In the upper left-hand corner of the resulting page, click **New Perspectium Job**.

3

Type any **Description** for your Perspectium job. Then, check the **Active** box to start running your Perspectium job.

4

To create a job that shares case records out of Salesforce, choose **MultiOutput Processing** from the Job Type dropdown. To create a job that subscribes to data that is being shared to Salesforce, choose **Replicator Subscriber** from the Job Type dropdown.

5

Choose an interval at which to run your Perspectium job by selecting an option from the **Interval** dropdown.

6

At the top or bottom of the form, click **Save** to finish creating your Perspectium job.

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Perspectium Job Details

Perspectium Job Number

Job Id

Active ☒ **Check the Active box**

Description **Type a description for your job**

Job Type **Choose a job type**

Job Interval **Choose an interval to run the job at**

Back Save

Next steps

[Configure ServiceNow to share/subscribe to your Salesforce org](#)

Similar topics

- [Configure Perspectium Replicator as a Salesforce connected app](#)
- [SalesInsight for ServiceNow incidents and Salesforce cases](#)
- [Install the Perspectium Package for Salesforce](#)
- [Configure Salesforce remote site settings](#)
- [Configure Perspectium properties for Salesforce](#)

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