

Get receipts in batches

Fluorine

After [enabling Data Guarantee](#), receipts will be sent to your sharing (source) instance in batches of 1,000 by default. However, you can modify the batch number that receipts are sent to your instance in by modifying the **receipt_batch_ack_size** and **receipt_batch_error_size** values in the **Perspectium Properties** table.

Prerequisites

⚠ First, you will need to [install Replicator for ServiceNow](#) and [run the Finish Install scripts](#).

Procedure

To modify the batch sizes for receipts that are sent to your sharing (source) ServiceNow instance, follow these steps:

1


Log into your sharing ServiceNow instance and type **u_psp_properties.list** in the Filter Navigator on the left-hand side of the screen.


2

In the **Search** section at the top of the list view, choose **Name** from the dropdown. Then, type ***receipt** in the search window and hit Enter.

3

In the resulting list of properties, locate the **com.perspectium.receipt_batch_ack_size** property. Double-click the value in the **Value** field and then modify the value to the desired batch size you would like to create for batched acknowledgment receipts and

click the  icon to save your changes. Then, locate the **com.perspectium.receipt_batch_error_size** property. Double-click the value in the **Value** field and then modify the value to the desired batch size you would like to create for batched error receipts

and click the  icon to save your changes.

servicenow Service Management

System Administrator

Filter navigator

PSP Properties New Search Name Search

All > Name contains receipt

*receipt Search Search Search Search

	Name	Description	Value	Type	Options
<input type="checkbox"/>	com.perspectium.enable_data_cleaner_receipts	Enable clean up of receipts.	true	true false	
<input type="checkbox"/>	com.perspectium.enable_receipts	Enable receipt functionality for data gu...	true	true false	
<input type="checkbox"/>	com.perspectium.receipt_error_alert_threshold	Amount of time (in minutes) to wait befo...	10	integer	
<input type="checkbox"/>	com.perspectium.receipt_status_auto_delete	Enable deletion of receipt status record...	true	true false	
<input type="checkbox"/>	com.perspectium.receipt_batch_ack_size	Batch size for receipt acks before sending	5000	integer	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	com.perspectium.receipt_batch_error_size	Batch size for receipt errors before sen...	10	integer	

Actions on selected rows...

1 to 6

Search for *receipt

Enter a new value for receipt batch size

Similar topics

- [Turn off receipts for a share](#)
- [View receipt details](#)
- [Delete receipts manually](#)
- [Get receipts in batches](#)

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