

# Get receipts in batches

## Fluorine

After [enabling Data Guarantee](#), receipts will be sent to your sharing (source) instance in batches of 1,000 by default. However, you can modify the batch number that receipts are sent to your instance in by modifying the `receipt_batch_ack_size` and `receipt_batch_error_size` values in the **Perspectium Properties** table.

## Prerequisites

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 First, you will need to [install Replicator for ServiceNow](#) and [run the Finish Install scripts](#).

## Procedure

To modify the batch sizes for receipts that are sent to your sharing (source) ServiceNow instance, follow these steps:

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1

Log into your sharing ServiceNow instance and type `u_psp_properties.list` in the Filter Navigator on the left-hand side of the screen.

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2

In the **Search** section at the top of the list view, choose **Name** from the dropdown. Then, type `*receipt` in the search window and hit Enter.

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3

In the resulting list of properties, locate the `com.perspectium.receipt_batch_ack_size` property. Double-click the value in the **Value** field and then modify the value to the desired batch size you would like to create for batched acknowledgment receipts and

click the  icon to save your changes. Then, locate the `com.perspectium.receipt_batch_error_size` property. Double-click the value in the **Value** field and then modify the value to the desired batch size you would like to create for batched error receipts

and click the  icon to save your changes.

ServiceNow Service Management

System Administrator

PSP Properties **New** Search Name Search

All > Name contains receipt

Name	Description	Value	Type	Options
<input type="checkbox"/> <a href="#">com.perspectium.enable_data_cleaner_receipts</a>	Enable clean up of receipts.	true	true   false	
<input type="checkbox"/> <a href="#">com.perspectium.enable_receipts</a>	Enable receipt functionality for data gu...	true	true   false	
<input type="checkbox"/> <a href="#">com.perspectium.receipt_error_alert_threshold</a>	Amount of time (in minutes) to wait befo...	10	integer	
<input type="checkbox"/> <a href="#">com.perspectium.receipt_status_auto_delete</a>	Enable deletion of receipt status record...	true	true   false	
<input type="checkbox"/> <a href="#">com.perspectium.receipt_batch_ack_size</a>	Batch size for receipt acks before sending	5000	integer	
<input type="checkbox"/> <a href="#">com.perspectium.receipt_batch_error_size</a>	Batch size for receipt errors before sen...	10	integer	

Search for \*receipt

Enter a new value for receipt batch size

## Similar topics

- [Turn off receipts for a share](#)
- [View receipt details](#)
- [Delete receipts manually](#)
- [Get receipts in batches](#)

## Contact Perspectium Support



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