Bond Ivanti with another app

Fluorine

After completing the initial steps to set up Ivanti Service Manager instance for a ServiceBond integration, you will need to bond Ivanti Service Manager with another app to finish configuring your integration.

Bond Ivanti with ServiceNow

To sync your Ivanti Service Manager incidents and map Ivanti incident fields with ServiceNow incidents, complete the following procedures:

1. **Create a ServiceNow dynamic share for Ivanti**
2. **Create a ServiceNow subscribed queue and subscribe for Ivanti**
3. **Edit ServiceNow outbound table map fields for Ivanti**
4. **Add and edit ServiceNow transform map scripts for Ivanti**
5. **Add ServiceNow attachment.uploaded script action for Ivanti**

Trying to bond Ivanti with another app?

Contact Perspectium Support for a guided setup.

Similar topics

- Create custom Freshservice ticket fields
- Create Freshservice workflows
- Create Perspectium Inserts ServiceNow workflow
- Create Perspectium Updates ServiceNow workflow
- Create Perspectium Add Notes ServiceNow workflow

Contact Perspectium Support

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