

Conditional shares

Fluorine

For both [dynamic shares](#) and [bulk shares](#), you can create **conditional shares** which can be used to share records to multiple target queues and/or using multiple [table maps](#).

Conditional bulk shares will share out records that meet your specified conditions once at a specified time. **Conditional dynamic shares** will share out records that meet your specified conditions as records are created, updated, and/or deleted.

Prerequisites

⚠ First, you will need to [create a dynamic share](#) or [create a bulk share](#).

Create a conditional share

To create a conditional share, follow these steps:

1

Access your dynamic share or bulk share

Log into your sharing ServiceNow instance and navigate to **Perspectium > Replicator > Dynamic Share** or **Perspectium > Replicator > Bulk Share**. Then, click into the dynamic share or bulk share that you want to configure as a conditional share.

2


Create a new conditional share

Scroll down to the bottom of the form underneath the **Related Links** section and click the **PSP Conditional Shares** tab.

The screenshot displays the ServiceNow interface for configuring a dynamic share. The left sidebar shows the navigation menu with 'dynamic share' selected. The main content area is titled 'Replicator Configuration - dynamic_share_test_02 [Shared view*]'. It includes a 'Share base table only' checkbox, an 'Include all child tables' checkbox, and buttons for 'Update', 'Run a Bulk Share', 'Test Record', and 'Delete'. Below this is the 'Related Links' section with links like 'Activate all', 'Deactivate all', 'Force to Update Set', 'Reset Dynamic Share Rule', 'View Business Rules Before This Share', and 'Delete This Share's Messages'. At the bottom, there are tabs for 'Bulk Shares' and 'PSP Conditional Shares'. The 'PSP Conditional Shares' tab is active, showing a 'New' button, a 'Go to' field, and a search bar. A red arrow points to the 'New' button with the text 'Click to create conditional share'. Below the tabs, there is a source field with the value '3f0c8e27db3223007a58f53a29961907' and a table with columns for 'Condition', 'Target Queue', and 'Use Table Map'. The table is currently empty, displaying 'No records to display'.

3

Choose a target queue

Click the  icon in line with **Target Queue** to select a target queue to conditionally share records to.



4

Choose a table map (optional)

To use a [table map](#) for your conditional share, check the **Use Table Map** box. Then click the  icon to select a table map to map fields in shared records for.

5

Choose your filter conditions

To filter your conditional share by domain, click the  icon next to **Domain**. Then, click the  icon that appears under Domain to choose a domain.

To share out records in all child domains that match the filter conditions you create, check the **Share as Child Domain** box.

Choose a field you want to filter on from the **Choose Field** dropdown. Then, choose an operator and value for your filter. To check which operators are available for ServiceNow field types, see operators available for filters and queries.

To add more conditions for your conditional share, click **Add Filter Condition** or **AND**. To add a conditional "or" clause for your conditional share, click **Add "OR" Clause** or **OR**.

To delete any filter conditions you have created, click the **X** in line with the filter condition you want to remove.

To filter your conditional share by company, click the  icon in line with **Company**. Then, select a company to filter on.

NOTE: Optionally, you can choose the **Test Record** option and choose a record to test your conditional share for. You can also choose the **Run a Bulk Share** option to run your conditional share as a bulk share first before dynamically sharing records based on the conditions you set.

6

Save your conditional share

In the bottom left-hand corner of the form, click **Submit** to save your conditional share settings.

serviceNow Service Management Default [Global] System Administrator

dynamic share

PSP Conditional Share
New record [Shared view]

Table Incident [incident]

Target Queue **Choose a target queue to share to**

Use Table Map ☒ **Check to use a table map for the conditional share**

Table Map **Choose a table map to use**

Domain **Choose a domain to filter on**

Share as Child Domain ☐ **Check to conditional share to associated child domain**

Condition

All of these conditions must be met

Assignment group is

Due date

Company **Choose a company to filter on**

Save your conditional share settings

Similar topics

- [Add ACL rules to Perspectium UI pages](#)
- [Uninstall Replicator for ServiceNow](#)
- [Attachments](#)
- [Stop/Start All Jobs](#)
- [Before/after subscribe scripts](#)

Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com