ServiceOps

Perspectium ServiceOps is a preconfigured service integration that bonds ServiceNow incidents and change requests with Jira issues. ServiceOps eliminates miscommunication between IT Operations and Development teams by automating common processes. As a result, your customers will realize better response times and transparency of work. Here's how ServiceOps can help to automate your organization's DevOps processes:

- When an incident is created in ServiceNow, create an issue in Jira and bi-directionally synchronize both applications

- When change request/change task is created in ServiceNow, a Jira story/epic is automatically created and synchronized

- When a Jira story or task is created, optionally create change request in your ServiceNow instance

Get started with ServiceOps

Learn how to implement a ServiceOps integration with just a few simple configuration steps in your ServiceNow instance.

Similar topics

- Get started with ServiceOps

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