

View receipt details

Fluorine

Receipts give you details about the data you are sharing to/subscribing from, including:

- share type (bulk or dynamic) under **Name**
- data encryption method under **attributes** (**Unencrypted**: cipher=0, **TripleDES**: cipher=1, **AES-128**: cipher=2, **Base64 Encoding Only**: cipher=3, **AES-256**: cipher=4)
- **Source Table** and **Source Record**
- **Shared Queue** (for outbound message receipts)
- receipt delivery status

Prerequisites

⚠ First, you will need to follow the steps to [get started with Replicator](#).

Procedure

To view the details contained within a receipt, follow these steps:

1

In the ServiceNow instance you are sharing from, navigate to **Perspectium > Replicator > Receipts**.

2

Type **Receipts** in the upper left-hand corner navigation window. A list of receipts for the records you have shared out will appear. Receipt statuses will be displayed in the column farthest to the right.

3

You can either click into the receipt record or hover over the **blocked URL** icon next to the receipt record to view information about the receipt, including its delivery status at the bottom of the form.

The screenshot displays the ServiceNow 'Service Management' interface. On the left is a 'Filter navigator' sidebar with a search bar and a list of navigation items: Home, Perspectium - Properties, PSP Properties, Receipts (highlighted with a blue star), System Definition - Scripts - Bac..., Perspectium - All Scheduled Jobs, Scheduled Script Execution - Pe..., and Perspectium - Outbound. The main content area shows the 'Receipt receipt.ack' form. The form includes fields for Number (RECP0001571), Key (dev53394), Topic (replicator), Name (receipt.ack), Type (servicenow), and Source (dev53394). Below these are sections for 'attributes' (containing a long cipher string), 'Source Table' (Incident [Incident]), 'Source Record' (Incident: INC0010291), 'Share Table' (Dynamic Share), 'Share Record' (Replicator Configuration:), and 'Delivery Status' (Success). At the bottom of the form are 'Update' and 'Delete' buttons, and a 'Related Links' section with a 'Resend Message(s)' link.

Similar topics

- [Turn off receipts for a share](#)
 - [Delete receipts manually](#)
 - [Get receipts in batches](#)
 - [View receipt details](#)
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Contact Perspectium Support



US: [1 888 620 8880](tel:18886208880)

UK: [44 208 068 5953](tel:442080685953)

support@perspectium.com