View receipt details



Receipts give you details about the data you are sharing to/subscribing from, including:

- share type (bulk or dynamic) under Name
- data encryption method under attributes (Unencrypted: cipher=0, TripleDES: cipher=1, AES-128: cipher=2, Base64 Encoding Only: ciphe r=3, AES-256: cipher=4)
- Source Table and Source Record
- Shared Queue (for outbound message receipts)
- receipt delivery status

Prerequisites

1 First, you will need to follow the steps to get started with Replicator.

Procedure

To view the details contained within a receipt, follow these steps:



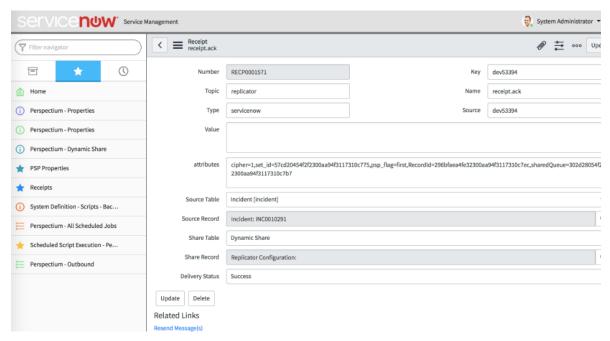
In the ServiceNow instance you are sharing from, navigate to Perspectium > Replicator > Receipts.



Type Receipts in the upper left-hand corner navigation window. A list of receipts for the records you have shared out will appear. Receipt statuses will be displayed in the column farthest to the right.



You can either click into the receipt record or hover over the blocked URL icon next to the receipt record to view information about the receipt, including its delivery status at the bottom of the form.



Similar topics

Contact Perspectium Support

- Turn off receipts for a share
 Delete receipts manually
 Get receipts in batches
 View receipt details



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com