

Get started with Observer


Fluorine

Prerequisites

⚠ First, [install the Perspectium Core Update Set for ServiceNow](#) and the Observer Update Set for ServiceNow. For more information about installing ServiceNow update sets, see [commit an update set](#).

Log into Observer

1. In the top left-hand navigation window of ServiceNow, type **Observer UI**. Then, click the **Observer UI** module that appears underneath the navigation window. **NOTE:** If you are not automatically redirected to Observer for ServiceNow in a separate browser tab, check your browser's settings to make sure that you are **allowing popups** from [ServiceNow.com](#).

📘 To easily access Observer later, click the  icon to save **Observer UI** to your ServiceNow favorites.

2. If you are logging into Observer for the first time, take the Observer tour as described below. Otherwise, your default landing page for Observer will be the [Overview](#) page.

Take the Observer tour

When you log into Observer for the first time, the Observer tour will begin. Click **Next** to navigate through the tour, or click **Back** to navigate back one window. To skip the Observer tour, click **Skip**.

Next steps

[Configure your Observer settings](#)

Similar topics

- [Install Replicator for ServiceNow](#)
- [Get started with Observer](#)
- [Configure your Observer settings](#)
- [Configure your general preferences](#)
- [Configure alert notification emails](#)

Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com