

Conditional shares

Fluorine

For both [dynamic shares](#) and [bulk shares](#), you can create **conditional shares** which can be used to share records to multiple target queues and/or using multiple [table maps](#).

Conditional bulk shares will share out records that meet your specified conditions once at a specified time. **Conditional dynamic shares** will share out records that meet your specified conditions as records are created, updated, and/or deleted.

Prerequisites

⚠ First, you will need to [create a dynamic share](#) or [create a bulk share](#).

Create a conditional share

To create a conditional share, follow these steps:

1

Access your dynamic share or bulk share

Log into your sharing ServiceNow instance and navigate to **Perspectium > Replicator > Dynamic Share** or **Perspectium > Replicator > Bulk Share**. Then, click into the dynamic share or bulk share that you want to configure as a conditional share.

2

Create a new conditional share

Scroll down to the bottom of the form underneath the **Related Links** section and click the **PSP Conditional Shares** tab.

The screenshot displays the ServiceNow interface for configuring a dynamic share. The left sidebar shows the navigation menu with 'Dynamic Share' selected. The main content area is titled 'Replicator Configuration - dynamic_share_test_02 [Shared view*]'. It includes a search bar, a filter icon, and a user profile 'System Administrator'. Below the search bar are two checkboxes: 'Share base table only' and 'Include all child tables'. There are buttons for 'Update', 'Run a Bulk Share', 'Test Record', and 'Delete'. The 'Related Links' section contains several links: 'Activate all', 'Deactivate all', 'Force to Update Set', 'Reset Dynamic Share Rule', 'View Business Rules Before This Share', and 'Delete This Share's Messages'. At the bottom, there are two tabs: 'Bulk Shares' and 'PSP Conditional Shares'. The 'PSP Conditional Shares' tab is active, and a red arrow points to a 'New' button with the text 'Click to create conditional share'. Below the tabs is a search bar with 'PSP Conditional Shares' and a 'New' button. The source is identified as 'Source = 3f0c8e27db3223007a58f53a29961907'. There are icons for 'Condition', 'Target Queue', and 'Use Table Map'. The bottom of the screen shows 'No records to display'.

3

Choose a target queue

Click the  icon in line with **Target Queue** to select a target queue to conditionally share records to.

4

Choose a table map (optional)

To use a [table map](#) for your conditional share, check the **Use Table Map** box. Then click the  icon to select a table map to map fields in shared records for.

5

Choose your filter conditions

To filter your conditional share by domain, click the  icon next to **Domain**. Then, click the  icon that appears under Domain to choose a domain.

To share out records in all child domains that match the filter conditions you create, check the **Share as Child Domain** box.

Choose a field you want to filter on from the **Choose Field** dropdown. Then, choose an operator and value for your filter. To check which operators are available for ServiceNow field types, see operators available for filters and queries.

To add more conditions for your conditional share, click **Add Filter Condition** or **AND**. To add a conditional "or" clause for your conditional share, click **Add "OR" Clause** or **OR**.

To delete any filter conditions you have created, click the **X** in line with the filter condition you want to remove.

To filter your conditional share by company, click the  icon in line with **Company**. Then, select a company to filter on.

NOTE: Optionally, you can choose the **Test Record** option and choose a record to test your conditional share for. You can also choose the **Run a Bulk Share** option to run your conditional share as a bulk share first before dynamically sharing records based on the conditions you set.

6

Save your conditional share

In the bottom left-hand corner of the form, click **Submit** to save your conditional share settings.

The screenshot shows the ServiceNow interface for configuring a PSP Conditional Share. The page title is "PSP Conditional Share" and it is in "New record [Shared view]" mode. The user is logged in as "System Administrator".

Annotations on the page include:

- Choose a target queue to share to**: Points to the "Target Queue" field, which contains "psp.out.replicator.dev68565_dynamic_share_test_01".
- Check to use a table map for the conditional share**: Points to the "Use Table Map" checkbox, which is checked.
- Choose a table map to use**: Points to the "Table Map" field, which contains "table_map_test".
- Choose a domain to filter on**: Points to the "Domain" field, which contains "ACME".
- Check to conditional share to associated child domain**: Points to the "Share as Child Domain" checkbox, which is unchecked.
- Condition**: A section containing filter rules. The first rule is "Assignment group is Network" and the second is "Due date after Today".
- Choose a company to filter on**: Points to the "Company" field, which contains "ACME".
- Submit**: Points to the "Submit" button at the bottom left.

Red arrows and brackets highlight these specific elements on the configuration page.

Similar topics

- [Add ACL rules to Perspective UI pages](#)
- [Uninstall Replicator for ServiceNow](#)
- [Attachments](#)
- [Stop/Start All Jobs](#)
- [Before/after subscribe scripts](#)

Contact Perspective Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectrum.com