

# ServiceNow messages & receipts

Fluorine

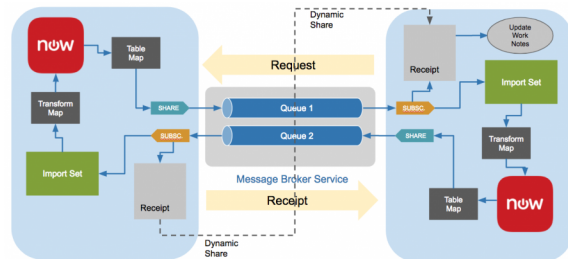
## Messages

The **Outbound** module under **Perspectium > Messages** in ServiceNow contains records that are queued to be sent to the Perspectium Mesh. Up to 4000 records can be sent every 30 seconds by default. This value can be changed on the Properties page. The **Inbound** module under **Perspectium > Messages** in ServiceNow consists of records coming into the current ServiceNow instance from other sharing instances. You can start receiving inbound messages by [configuring a ServiceNow instance as a subscriber](#).

## Receipts

**Data Guarantee** generates **receipts** for messages that have been shared out of ServiceNow. Receipts will be generated after [creating a dynamic share](#) or [creating a bulk share](#) and setting up a subscriber, such as another ServiceNow instance. Message receipts indicate the delivery status for records that you have shared out, allowing you to quickly identify successfully shared out records as well as any records that have not yet been shared out. Receipt **delivery statuses** include:

- **Success** Your records were shared out successfully
- **Pending** The subscribing instance is still processing the records you are trying to share out
- **Error** Your records were not shared out successfully



## Similar topics

- [Share historical data](#)
- [Dynamic share business rules](#)
- [Data obfuscation](#)
- [Before/after share scripts](#)
- [Bulk share only sys\\_ids listed](#)

## Contact Perspectium Support



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