

Bond Autotask with another app

After completing the initial steps to set up Autotask for a ServiceBond integration, you will need to bond Autotask with another app to finish configuring your integration.



The instructions and information provided are for bonding Autotask with [ServiceNow](#). If you are trying to bond Autotask with another ITSM app, contact [Perspectium Support](#) for a guided setup.

Bond Autotask with ServiceNow

To sync your Autotask tickets and map Autotask ticket fields with ServiceNow incidents, complete the following procedures:

1

[Create a ServiceNow dynamic share for Autotask](#)

2

[Create a ServiceNow subscribed queue for Autotask](#)

3

[Edit ServiceNow outbound table map fields for Autotask](#)

4

[Add and edit ServiceNow transform map scripts for Autotask](#)

5

[Add ServiceNow attachment.uploaded script action for Autotask](#)

Trying to bond Autotask with another app?

Contact [Perspectium Support](#) for a guided setup.