Start or stop the DataSync Agent

You can issue commands to start or stop running the DataSync Agent for ServiceNow from a command line interface on supported Windows and Linux devices.

(i) <u>NOTE</u>: Enhanced integration with various security options provided by our supported OS platforms may result in the user receiving additional prompts for Administrator or SUDO permission.

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Users MUST install and run the Agent as an Administrator in Windows or with sudo in Linux.

Linux

Running your DataSync Agent in the Foreground

Start

Execute the following command to start running your DataSync Agent:

./runConsole.sh

Stop

Execute the following keys to stop running your DataSync Agent:

Ctrl+C

<u>A WARNING</u>: When running the agent interactively in the foreground through **runConsole.sh**, it is advised to always **terminate** the Agent as documented below with **Ctrl+C**. This allows the interactive agent session to exit gracefully. Failure to do so may result in a lingering Java process which must be killed or terminated manually.

Running your DataSync Agent in the Background

Install

Running your DataSync Agent in the background will require you to install your DataSync Agent as a service first.

Execute the following command to initiate an install of the Agent service:

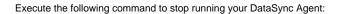
./installDaemon.sh

Start

Execute the following command to start running your DataSync Agent:

./startDaemon.sh

Stop



./stopDaemon.sh

Uninstall

Execute the following command to uninstall the Agent service:

./uninstallDaemon.sh

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Windows

Running your DataSync Agent in the Foreground Start

Double-click the following file in the **bin folder** to initiate the running of your DataSync Agent:

agent.bat

Stop

Execute the following keys to stop running your DataSync Agent:

Ctrl+C

▲ WARNING: When running the agent interactively in the foreground through Agent.bat, it is advised to always terminate the Agent as documented below with Ctrl+C. This allows the interactive agent session to exit gracefully. Failure to do so may result in a lingering Java process which must be killed or terminated manually.

Running your DataSync Agent in the Background

Install

Running your DataSync Agent in the background will require you to install your DataSync Agent as a service first.

Double-click the following file in the bin folder to initiate an install of the Agent service:

installService.bat

Start

Double-click the following file in the bin folder to initiate the running of your DataSync Agent:

startService.bat

Stop

Double-click the following file in the bin folder to stop the running of your DataSync Agent:

stopService.bat

Uninstall

Double-click the following file in the **bin folder** to uninstall the Agent service:

uninstallService.bat

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