

Start or stop the DataSync Agent

You can issue commands to start or stop running the DataSync Agent for ServiceNow from a command line interface on [supported Windows and Linux devices](#).

NOTE: Enhanced integration with various security options provided by our supported OS platforms may result in the user receiving additional prompts for Administrator or SUDO permission.

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Users **MUST** install and run the Agent as an **Administrator** in Windows or with **sudo** in Linux.

Linux

Running your DataSync Agent in the Foreground

Start

Execute the following command to start running your DataSync Agent:

```
./runConsole.sh
```

Stop

Execute the following keys to stop running your DataSync Agent:

```
Ctrl+C
```

WARNING: When running the agent interactively in the foreground through **runConsole.sh**, it is advised to always **terminate** the Agent as documented below with **Ctrl+C**. This allows the interactive agent session to exit gracefully. Failure to do so may result in a lingering Java process which must be killed or terminated manually.

Running your DataSync Agent in the Background

Install

Running your DataSync Agent in the **background** will require you to install your DataSync Agent as a **service** first.

Execute the following command to initiate an install of the Agent service:

```
./installDaemon.sh
```

Start

Execute the following command to start running your DataSync Agent:

```
./startDaemon.sh
```

Stop

Execute the following command to stop running your DataSync Agent:

```
./stopDaemon.sh
```

Uninstall

Execute the following command to uninstall the Agent service:

```
./uninstallDaemon.sh
```

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Windows

Running your DataSync Agent in the Foreground Start


Double-click the following file in the **bin folder** to initiate the running of your DataSync Agent:

```
agent.bat
```

Stop

Execute the following keys to stop running your DataSync Agent:

```
Ctrl+C
```

 **WARNING:** When running the agent interactively in the foreground through **Agent.bat**, it is advised to always **terminate** the Agent as documented below with **Ctrl+C**. This allows the interactive agent session to exit gracefully. Failure to do so may result in a lingering Java process which must be killed or terminated manually.

Running your DataSync Agent in the Background

Install

Running your DataSync Agent in the **background** will require you to install your DataSync Agent as a **service** first.

Double-click the following file in the **bin folder** to initiate an install of the Agent service:

```
installService.bat
```

Start

Double-click the following file in the **bin folder** to initiate the running of your DataSync Agent:

```
startService.bat
```

Stop

Double-click the following file in the **bin folder** to stop the running of your DataSync Agent:

```
stopService.bat
```

Uninstall

Double-click the following file in the **bin folder** to uninstall the Agent service:

```
uninstallService.bat
```

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