

Release Notes

DataSync Release Notes

See what's new with all the data integration solutions!

ServiceBond Release Notes

See what's new in all the integration available to facilitate automated Service Provider to Customer interactions!

Release Names and Packaging

The releases name are in the format of <Major>.<Minor/Patch>.<Hotfix>. The contents of a release package are based on the name and are as follows:

Format	Description
Major	<p>Version of the software that contains significant new features, enhancements, and/or improvements in the user interface (UI) or user experience (UX).</p> <p>Perspectium's release name follows the chemical elements (e.g. Helium) and are released alphabetically. For example, Helium 6.0.0 is the major release following Gold.</p>
Minor /Patch	<p>A set of changes that contains updates, bug fixes, and/or improvements on the product. This release version can be installed by itself without a major release.</p> <p>(e.g. Helium 6.1.0)</p>
Hotfix	<p>A set of changes that addresses a specific issue. This release version cannot be installed by itself, it will need to be uploaded on top of a major or patch release. Hotfixes are not cumulative, so please review release notes or contact Perspectium support to ensure the proper hotfix update set to be installed.</p> <p>(e.g. Helium 6.0.1 also known as Helium Hotfix 1)</p>

Release Compatibility

Perspectium tests **n-2** compatibility with each release e.g. the previous two major releases of the Agent prior to this release has been tested with the latest version of the ServiceNow application.

Can't find the feature you're looking for?

See [release notes for earlier releases](#).