Troubleshooting

The Troubleshooting module contains features that can help you solve problems with the Perspectium application.

To access these features, go to Perspectium > Control and Configuration > Troubleshooting in your ServiceNow instance.

To see other troubleshooting methods, see DataSync for ServiceNow Troubleshooting and FAQs.

If you still can't find an answer to your issue, contact Perspectium Support.

Here are the following features available in the **Troubleshooting** module:

- Troubleshooting Report
- Test Connection
- Table Monitoring
- Error Notifications
- Perspectium Logs



Troubleshooting

DataSync provides various troubleshooting features to help you gain insight on issues with the application. Use the following tools to diagnose issues in the DataSync application.

Find out more about the features available for troubleshooting by clicking here or visit Troubleshooting DataSync for ServiceNow Issues.

