Releases Overview

For more information on which release is right for you, contact Perspectium Support.

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Current Release



The newest version of Perspectium products is the ${\bf Krypton}$ release.

This release has been thoroughly tested by our team, but may still contain bugs that need to be fixed. Should you encounter any bugs or other issues, please let us know immediately as your feedback is greatly appreciated!

See Current Releases

DataSync	Current Releases
ServiceNow Core	Krypton 8.6.0
Dashboard	NOTE: Starting with Iodine 7.0.0, Dashboard is part of the ServiceNow Core update set.
DataSync Agent	Krypton 8.0.10
DataSync Agent (Salesforce)	Krypton 8.0.7
DataSync Snapshot	Krypton 8.3.0
Archive Data	Krypton 8.3.0
ServiceInsight	Helium 6.0.1
Instance Migration	Helium 6.0.0
Parquet Meshlet	Helium 6.0.1
Redshift Meshlet	Krypton 8.0.4
Snowflake Meshlet	Helium 6.1.14
Splunk Meshlet	Gold 5.0.5.2
DataSync Free App	Gold
DataSync Express App	Gold
DataSync Estimator App	Gold 5.0.3
Salesforce Managed Package	Krypton 8.0.0
Salesforce Update Set for ServiceNow	Helium 6.0.0

ServiceBond	Current Releases
Common Endpoint	lodine 7.0.0
Common Incident	lodine 7.0.0
Common Change	lodine 7.0.0
Common Problem	lodine 7.0.0
Common Request/Requested Item	lodine 7.0.0
Common Knowledge	lodine 7.0.0
Common Attachment	lodine 7.0.0
Common User	lodine 7.0.0
Common Task	lodine 7.0.0
Autotask Incident Meshlet	Gold 5.0.3
Azure DevOps Incident Meshlet	Gold 5.0.7
DXC Incident Meshlet	Gold 5.0.12
Ivanti Incident Meshlet	Gold 5.0.14
Ivanti User Meshlet	Gold 5.0.15
Jira Incident Meshlet	Gold 5.0.12.3
Jira Service Desk Incident Meshlet	Gold 5.0.19
Zendesk Incident Meshlet	Krypton 8.0.0

Latest Stable Release

The latest stable release has been fully tested for usability with all Perspectium products. It does not have all the new features of the current release but has been subjected to much more wider use and has all the latest bug fixes.

Depending on your organization's needs, this may be preferred over the current release. To download the latest stable release, go to the Perspectium Portal.

See Latest Stable Releases

DataSync	Latest Stable Release
ServiceNow Core	lodine 7.0.0 + 7.0.1-7.0.11 hotfixes
	Krypton 8.0.0
DataSync Agent	lodine 7.0.10
DataSync Snapshot	lodine 7.0.0 + 7.0.1
Archive Data	Krypton 8.2.0
Parquet Meshlet	Helium 6.0.0
Redshift Meshlet	lodine 7.0.1
Snowflake Meshlet	Helium 6.1.12

Splunk Meshlet	Gold 5.0.5.2
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Salesforce Managed Package	Helium 6.0.0
Salesforce Update Set for	Helium 6.0.0
ServiceNow	Heliulii 6.0.0
Update Set Uninstall	lodine 7.0.0
DataSync Free App	Gold 5.0.0
DataSync Express App	Gold 5.0.0
DataSync Estimator App	Gold 5.0.3
Perspectium Spoke App	Helium 6.0.0
ServiceBond	Latest Stable Release
Common Endpoint	lodine 7.0.0
Common Incident	lodine 7.0.0
Common Change	lodine 7.0.0
Common Problem	lodine 7.0.0
Common Request/Requested Item	lodine 7.0.0
Common Knowledge	lodine 7.0.0
Common Attachment	lodine 7.0.0
Common User	lodine 7.0.0
Common Task	lodine 7.0.0
Autotask Incident Meshlet	Gold 5.0.3
Azure DevOps Incident Meshlet	Gold 5.0.7
DXC Incident Meshlet	Gold 5.0.12
Ivanti Incident Meshlet	Gold 5.0.14
Ivanti User Meshlet	Gold 5.0.15
Jira Change Meshlet	Gold 5.0.10
Jira Incident Meshlet	Gold 5.0.12.2
Jira Service Desk Incident Meshlet	Gold 5.0.6
Other Products	Latest Stable Release
Observer Update Set	Gold patch2 + hotfix2

Gold

Fluorine

Fluorine+

Earlier Releases