ServiceBond for AWS

Fluorine+

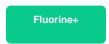**Support Center for Amazon Web Services (AWS)** can be configured to sync data from Support Center cases with incidents in ServiceNow via Perspectium's ServiceBond integration framework. By leveraging the Perspectium Integration Mesh, AWS Support Center case data is transformed into ServiceNow's native incident format, allowing you to map fields from ServiceNow and update the appropriate fields in the AWS Support Center.

Automated incident integration with the AWS Support Center means that you have complete visibility into your AWS incidents from within the same ITSM tool you use for everything else, rather than needing to log in to the AWS Support Center. This integration makes processes more efficient, preserves data quality, gives you greater visibility into your incidents, and increases visibility through consistent, repeatable actions.

⚠️ To set up ServiceBond for AWS, you must request a license key by contacting sb_aws_key@perspectium.com.

Get started with ServiceBond for AWS

Learn how to bond your ServiceNow incidents and AWS Support Center cases with ServiceBond for AWS.

Similar topics

- Get started with ServiceBond for AWS
- Get started with On-demand DataSync

Contact Perspectium Support

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