

Troubleshooting

The **Troubleshooting** module contains features that can help you solve problems with the Perspective application.

To access these features, go to **Perspective > Control and Configuration > Troubleshooting** in your ServiceNow instance.

To see other troubleshooting methods, see [DataSync for ServiceNow Troubleshooting and FAQs](#).

If you still can't find an answer to your issue, contact [Perspective Support](#).

Here are the following features available in the **Troubleshooting** module:

- [Troubleshooting Report](#)
- [Test Connection](#)
- [Table Monitoring](#)
- [Error Notifications](#)
- [Perspective Logs](#)



Troubleshooting

DataSync provides various troubleshooting features to help you gain insight on issues with the application. Use the following tools to diagnose issues in the DataSync application.

Find out more about the features available for troubleshooting by clicking [here](#) or visit [Troubleshooting DataSync for ServiceNow Issues](#).



Troubleshooting Report

Send a troubleshooting report to Perspective Support.



Test Connection

Test connectivity to the Perspective Integration Mesh.



Table Monitoring

Set up monitoring of the Perspective inbound and outbound tables.



Error Notification

Set up notifications of issues and other events in the DataSync application.



Logs

View DataSync application logs for troubleshooting.