

Install Observer for ServiceNow

To install **Observer for ServiceNow**, follow the steps outlined below:

1. Request the Observer Update Set for ServiceNow

Before getting started, you will need to request the Observer Update Set for ServiceNow from Perspectium Support (support@perspectium.com)

2. Install the Perspectium application

See [Install DataSync for ServiceNow](#).

3. Run Perspectium Finish Install

See [Run Perspectium Finish Install Scripts](#).

Starting with Helium 6.1.0 version of the Core application, running **Finish Install** after installing a Perspectium update set will no longer be required.

4. Set initial properties

See [Set Initial Perspectium Properties in ServiceNow](#)

[Next](#), continue to configure your Observer properties in ServiceNow