# Observer for ServiceNow
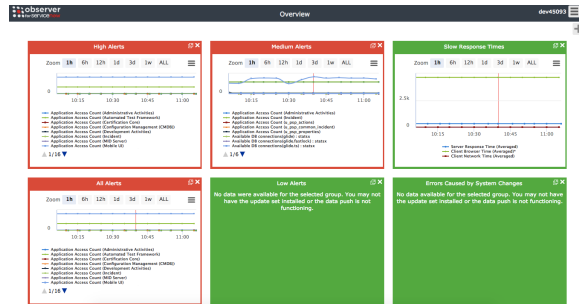
⚠ Observer has reached its End of Life. For more information, see the Perspectium End of Life policy or contact Perspectium Support.



**Perspectium Observer for ServiceNow** is a real time data collection and analytics tool that monitors, aggregates into trends, and provides alerts on metrics supplied by your ServiceNow instance in real time. Observer provides you with insight into how your platform is running and protects your systems from degradation over time.

**Observer** is made up of two components: the ServiceNow application that pushes data to the **Perspectium Integration Mesh**, and the user interface (**Observer UI**) that sits in the **Integration Mesh** for you to see real time data collection and analytics of your instance.

## Getting Started with Observer

The following pages cover everything you need to know about getting set up with Observer and making the most of it. If you're just getting started, visit the pages in oder for assistance with installing, configuring, and using Observer.

Install Observer for ServiceNow

Configure your Observer properties and actions in ServiceNow

Configure your Observer default settings

Start using Observer

Advanced/Optional Observer Configurations

Observer FAQs