

Common Catalog Task

The **Common Catalog Task** document is an XML schema that contains default fields for mapping catalog task form values from one system to another. The common catalog task format mirrors what one would see in an ITIL view of a Catalog Task form with related lists expressed in embedded XML form.

Common Catalog Task is found available as part of the [Common Request](#) update set.

What's on this page?

- [Sample Common Catalog Task](#)
- [Embedded Records](#)

Sample Common Catalog Task

A sample **Common Catalog Task** looks like this:

```
<common_catalog_task>
  <action />
  <active />
  <activity_due />
  <additional_assignee_list />
  <affected_cis>
    <affected_ci>
      <ci_class />
      <ci_name />
      <ci_id />
    </affected_ci>
  </affected_cis>
  <approval />
    <approvers>
      <approver>
        <created />
        <approver_name />
        <assignment_group_name />
        <approver />
        <state />
        <comments />
        <approver_email />
        <assignment_group />
      </approver>
    </approvers>
  <approval_history />
  <approval_set />
  <assigned_to_name />
  <assigned_to_email />
  <assignment_group_name />
  <assignment_group />
  <attachments>
    <attachment>
      <data />
      <size_bytes />
      <file_name />
      <sys_id />
      <content_type />
    </attachment>
  </attachments>
  <business_duration />
  <business_service_name />
  <business_stc />
  <calendar_duration />
  <calendar_stc />
  <caller />
  <caller_id />
  <caller_full_name />
  <caller_first_name />
  <caller_last_name />
  <caller_email />
  <category />
  <caused_by />
</common_catalog_task>
```

```

<child_incidents />
<close_code />
<close_notes />
<closed_at />
<closed_by_id />
<closed_by_full_name />
<cmdb_ci_id />
<cmdb_ci_name />
<comments />
<comments_and_work_notes />
<company_id />
<company_name />
<contact_type />
<correlation_display />
<correlation_id />
<delivery_plan_display />
<delivery_task_display />
<description />
<due_date />
<escalation />
<expected_start />
<follow_up />
<group_list />
  <group_approvals>
    <group_approval>
      <approval />
      <approval_user />
      <short_description />
    </group_approval>
  </group_approvals>
<impact />
<incident_state />
<knowledge />
<location_id />
<location_name />
<made_sla />
<notify />
<number />
<opened_at />
<opened_by_id />
<opened_by_full_name />
<opened_by_email />
<order />
<parent_id />
<parent_incident_number />
<priority />
<problem_id />
<problem_number />
<provider />
<reassignment_count />
<reopen_count />
<resolved_at />
<resolved_by_id />
<resolved_by_full_name />
<resolved_by_email />
<rfc_id />
<rfc_display />
<severity />
<short_description />
<sla_due />
<state />
<subcategory />
<time_worked />
<urgency />
<variables />
<watch_list />
<work_end />
<work_notes />
<work_start />
</common_catalog_task>

```

Embedded Records

Embedded records are fields in the Common Catalog Task document that cannot be mapped by singular values. Instead, they are entirely different records included inside the Common Catalog Task document to be created on the subscribing system.

The following are examples of the embedded records in Common Catalog Task:

Configuration Item's Affected Embedded Record

The **CI affected** field in the Common Catalog Task is an embedded record that, when populated, will create a new ci affected on the system receiving the Common Catalog Task.

Table Map Source Field	Definition
ci_class	Class name of the configuration item
ci_name	Name of the configuration item
ci_id	Unique record identifier of the configuration item

Group Approval Embedded Record

The **group approval** field in the Common Catalog Task is an embedded record that, when populated, will create a new ci affected on the system receiving the Common Catalog Task.

Table Map Source Field	Definition
approval	Status of the catalog task's approval
approval_user	Unique record identifier of the approval user
assignment_group	Unique record identifier of the assignment group
short_description	Short description of the group approval

Approver Embedded Record

The **approver** field in the Common Catalog Task is an embedded record that, when populated, will create a new approver on the system receiving the Common Catalog Task.

Table Map Source Field	Definition
created	Date the record was created on
approver_name	Name of the approver
assignment_group_name	Name of the assignment group
approver	Unique record identifier of the approver record
comments	Comments of the approver
approver_email	Email of the approver
assignment_group	Unique record identifier of the assignment group record

Attachment Embedded Record

The **attachment** field in the Common Catalog Task is an embedded record that, when populated, will create a new attachment on the system receiving the Common Catalog Task.

Table Map Source Field	Definition
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data	Attachment data in an encoded string format
size_bytes	Measurement of how much the attachment data contains
file_name	Name of the attached file
sys_id	Unique record identifier of the attachment
content_type	Attachments content type (i.e jpeg, png, txt, etc.)