

Set up your JSD instance for ServiceBond

Prerequisites

⚠ You will first need a JSD instance. You can use either Server or Cloud Edition, however, each one has slight configuration differences.

⚠ You will also need a user with administrator privileges.

Procedure

To set up a JSD instance for ServiceBond, follow these steps:

1

Allow HTTP/HTTPS

If you are using an on-premises Server Edition instance, allow HTTP/HTTPS traffic to your instance API. If you need help doing this contact your server administrator and/or [Perspectium Support](#).

2

Create an integration user

The integration user is a user created for the sole purpose of creating/updating eBonded records when an insert/update is triggered. This user must have the appropriate privileges for your integration. This may include creating/updating issues, creating new users, commenting, etc. The credentials for this user will need to be put in a configuration file in a later step.
