# Create Ivanti web service script actions

After creating the integrations for the data you want to share data out of Ivanti, you will need to create web service script actions for each integration to ensure that certain actions link to business rules that occur in Ivanti Service Manager.

## Prerequisites

⚠️ First, you will need to create your Ivanti integrations.

## Procedure

To create web script actions for each Ivanti integration, follow these steps:

**1**

### Navigate to Quick Actions

Log into Ivanti Service Manager and click the 🔧 in the upper right-hand corner of the screen to access your settings. Then, on the left-hand side **Settings** panel, navigate to **Business Objects** (under **Build**). On the resulting page, select the table you want to integrate (**Incident, Problem,** etc.) to access business objects for the that table. Finally, in the upper right-hand corner of the resulting page, click **Quick Actions**.
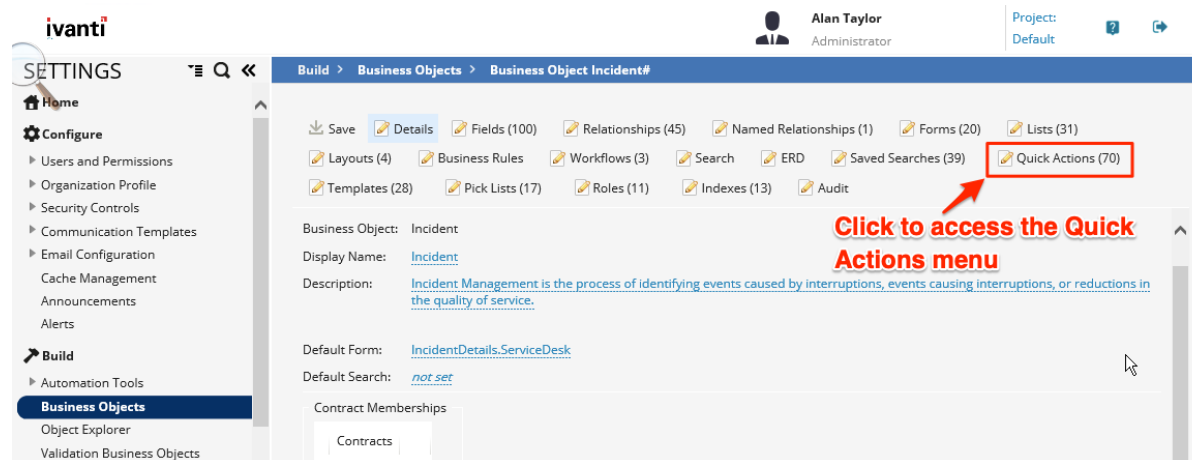


**2**

### Create a web service script action

In the upper left-hand corner of the page, click **Create New Actions**. Then, scroll to the bottom of the actions menu and click **Web Service Script**.

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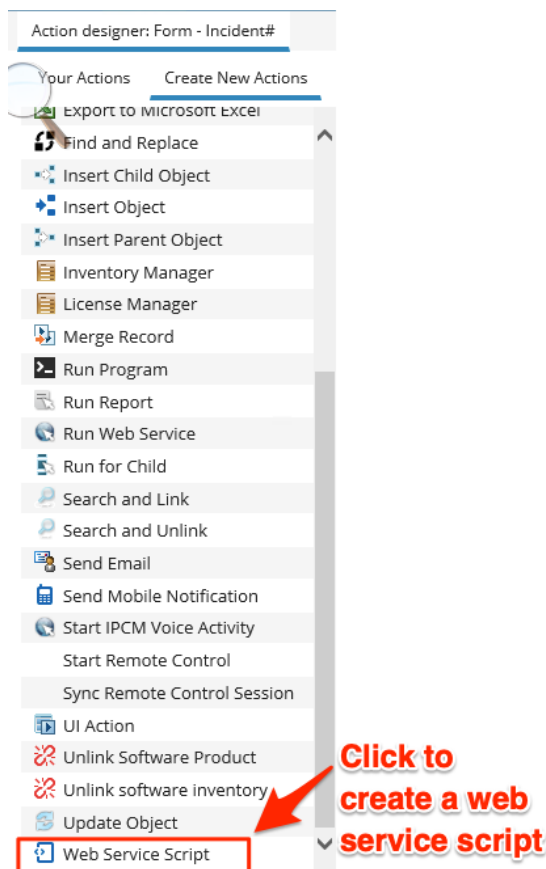
**③ Connect your Ivanti integration script**

Click **Enter action name** and type **Perspectium Create _____** (replace the blank with the integration you are doing, **Perspectium Create Incident** or **Perspectium Create Task**, etc.). Then, from the **Connection** dropdown, choose the web service connection you created earlier to connect the appropriate integration script with the web service script. Finally, click **Save** at the top of the form to save your changes.



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**④ Create additional web service script actions**

Using **Steps #1-3** as a guide, create additional web service script actions according to the table shown below. This setup assumes you will sync data from your Ivanti **incident** table. To sync other tables data from Ivanti, replace **Incident** with the table name.

| Table | Action name | Connection |
|---|---|---|
| Incident | Perspectium Update Incident | Perspectium Update Incident |
| Attachment | Perspectium Create Incident Attachment | Perspectium Create Incident Attachment |
| Notes | Perspectium Create Incident Comment | Perspectium Create Incident Comment |

ⓘ **NOTE:** The **Attachment** and **Notes** tables will not appear in the list of icons on the **Business Objects** page. To access these tables, type the table name in the search bar labeled **Find:** in the upper right-hand corner of the screen.

## Next steps

Create Ivanti business rules