

Bond Freshservice with another app

After completing the initial steps to set up your Freshservice instance for a ServiceBond integration, you will need to bond your Freshservice instance with another app to finish configuring your integration.



The instructions and information provided are for bonding Freshservice with [ServiceNow](#). If you are trying to bond Freshservice with another ITSM app, contact [Perspectium Support](#) for a guided setup.

Bond Freshservice with ServiceNow

To sync your Freshservice tickets and map ticket fields with ServiceNow incidents, complete the following procedures:

1

[Create a ServiceNow dynamic share for Freshservice](#)

2

[Create custom ServiceNow outbound table map fields for Freshservice](#)

3

[Update ServiceNow transform map field scripts for Freshservice](#)

4

[Add ServiceNow attachment.uploaded script action for Freshservice](#)

Trying to bond Freshservice with another app?

Contact [Perspectium Support](#) for a guided setup.