

ServiceBond for Freshservice

ServiceBond for Freshservice allows you to integrate your [Freshservice](#) platform with other Perspectium-supported ITSM applications via Perspectium's [ServiceBond integration framework](#).

This means you can configure seamless multidirectional sharing to send data in Freshservice back and forth between other applications.

Get started with ServiceBond for Freshservice

To set up your Freshservice instance for a ServiceBond integration, you need to create a custom ticket field to sync with other applications, as well as some workflows using the [Workflow Automator](#).

Here's how to get started with your Freshservice ServiceBond integration:

1. [Create custom Freshservice ticket fields](#)
2. [Create Freshservice workflows](#)
3. [Bond Freshservice with another app](#)