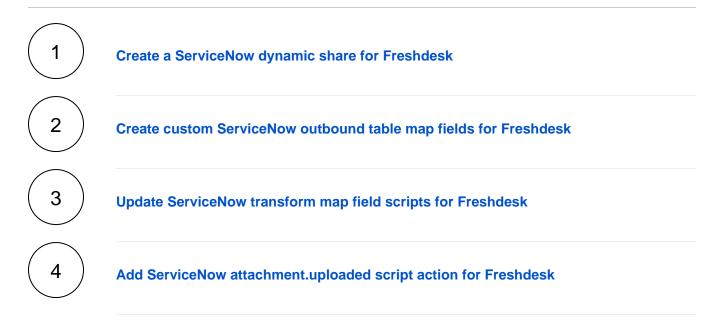# Bond Freshdesk with another app

After completing the initial steps to set up your Freshdesk instance for a ServiceBond integration, you will need to bond your Freshdesk instance with another app to finish configuring your integration.

> ⓘ The instructions and information provided are for bonding Freshdesk with ServiceNow. If you are trying to bond Freshdesk with another ITSM app, contact Perspectium Support for a guided setup.

Bond Freshdesk with ServiceNow

To sync your Freshdesk tickets and map ticket fields with ServiceNow incidents, complete the following procedures:

1   **Create a ServiceNow dynamic share for Freshdesk**

2   **Create custom ServiceNow outbound table map fields for Freshdesk**

3   **Update ServiceNow transform map field scripts for Freshdesk**

4   **Add ServiceNow attachment.uploaded script action for Freshdesk**

Trying to bond Freshdesk with another app?

Contact Perspectium Support for a guided setup.