

Bond Freshdesk with another app

After completing the initial steps to set up your Freshdesk instance for a ServiceBond integration, you will need to bond your Freshdesk instance with another app to finish configuring your integration.



The instructions and information provided are for bonding Freshdesk with [ServiceNow](#). If you are trying to bond Freshdesk with another ITSM app, contact [Perspectium Support](#) for a guided setup.

Bond Freshdesk with ServiceNow

To sync your Freshdesk tickets and map ticket fields with ServiceNow incidents, complete the following procedures:

1

[Create a ServiceNow dynamic share for Freshdesk](#)

2

[Create custom ServiceNow outbound table map fields for Freshdesk](#)

3

[Update ServiceNow transform map field scripts for Freshdesk](#)

4

[Add ServiceNow attachment.uploaded script action for Freshdesk](#)

Trying to bond Freshdesk with another app?

Contact [Perspectium Support](#) for a guided setup.