

ServiceBond for Freshdesk

ServiceBond for Freshdesk allows you to integrate your [Freshdesk](#) platform with other Perspectium-supported ITSM applications via Perspectium's [ServiceBond integration framework](#).

This means you can configure seamless multidirectional sharing to send data in Freshdesk back and forth between other applications.

Get started with ServiceBond for Freshdesk

Here's how to get started with your Freshdesk ServiceBond integration:

1. [Create custom Freshdesk ticket fields](#)
2. [Create Freshdesk Dispatch'r rules](#)
3. [Create Freshdesk Observer rules](#)
4. [Bond Freshdesk with another app](#)