

# ServiceBond for Freshdesk

**ServiceBond for Freshdesk** allows you to integrate your [Freshdesk](#) platform with other Perspectium-supported ITSM applications via Perspectium's [ServiceBond integration framework](#).

This means you can configure seamless multidirectional sharing to send data in Freshdesk back and forth between other applications.

## Get started with ServiceBond for Freshdesk

Here's how to get started with your Freshdesk ServiceBond integration:

1. [Create custom Freshdesk ticket fields](#)
2. [Create Freshdesk Dispatch'r rules](#)
3. [Create Freshdesk Observer rules](#)
4. [Bond Freshdesk with another app](#)