

Add and edit ServiceNow outbound table map fields for Azure DevOps

Table maps handle how data being shared out of ServiceNow is processed. Your outbound table map for Azure DevOps will require some field changes to ensure that data is mapped correctly when sent from ServiceNow to Azure DevOps.

Procedure

To edit the table map for Azure DevOps, follow these steps:

1

Log into your ServiceNow instance and navigate to **Perspectium Common Documents > PSP Common Table Maps** or simply type and then select **Table Maps** in the Filter Navigator on the upper left-hand side of the screen.

Then, search for and click into the table map of the table you are integrating. See the following table below for which table map you need for your integration:

Table	Table Map
Incident	Incident to Common Incident
Change	Change to Common Change

You can easily search for this table map by typing the name in the search window under the **Name** field.

2

Scroll down to the list of **PSP Table Field Maps** and click **New**.

Create a field map for the following and click **Submit** when done:




Source Field	Target Field
<div><code>\${TM:psp_user;sys_id=\${GR:assigned_to}}</code></div>	assigned_tos
project	project

You should have two new field map created.

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PSP Table Field Map
New record



ParentId

Incident to Common Incident

* Target Field

assigned_tos

* Source Field

\${TM:psp_user;sys_id=\${GR:assigned_to}}

Always Shared Field

☐

Use Script

☐


Get Display Value

☐

Add CDATA Tags

☐

Condition



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1

Condition

Add Filter Condition

Add "OR" Clause

-- choose field --

-- oper --

-- value --

Submit

Next steps

Add and edit [ServiceNow transform map scripts for Azure DevOps](#)