Create user defined fields

To correlate your Azure DevOps work item tickets with another ITSM app, you will need to create a **Correlation ID** field in the table whose data you are sharing out. This Correlation ID field will be populated with the corresponding ticket's sys_id or other form of unique identifier.

Procedure

To create user defined fields in the table whose data you want to share out of Azure DevOps, follow these steps:

	Access settings			
\smile	In Azure DevOps, click the	Organization settings in the bottom-left corner.		
	Azure DevOps		✓ Search	í
	P perspectium	perspectium		+
	s seungsuh	Projects My work items My pull requests		√ Filter projects
	New organization	Development		
	What's new			
	Sprint 160 release notes We've added a new sprint burndown widget with everything you've been			
	asking for, now you can set policies on a specific branch across all repositories in your project, use			
	advanced approval options to configure approval policies for YAML pipelines, markdown support in automated test error messages, and more.			
	Organization settings	Open the Organization settings tab		

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Select Process

Under the Boards section, click Process. Then, select the process whose data you want to share out.

Organization Settings			
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General			
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Auditing			
Global notifications			
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Policies			
合 Permissions			
Boards °o Process Pipelines			
器 Agent pools			
Settings			
To Deployment pools			
All processes		⑦ Help	Filter by proces
Processes Fields			
Name		Description	
Basic (default)		This template is flexible for any proc	ess and great for team
品 Custom Task 1			
🛆 Agile		This template is flexible and will worl	k great for most teams
🛆 Scrum		This template is for teams who follow	v the Scrum framework
🛆 СММІ		This template is for more formal proj	ects requiring a frame

Select work item

Select $\ensuremath{\textbf{Task}}$ as the work item type.

All processes > Custom Task 1

Work item types Backlog levels Projects

Help Filter by work iter

+ New work item type Name Description		
+ New work item type Name Description		
Name Description If Epic Epics can be defined as a large piece of work that has one common objective. Use an Epic to If Issue Issues track suggested improvements, changes or questions related to the project. Issues can Task Image: Task changes or questions related to the project. Issues can Image: Task changes changes or questions related to the project. Issues can Server-side data for a set of steps to be to be done. Image: Task Changes	+ New work item type	
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Image: Test Case Server-side data for a set of steps to be tested. Image: Test Plan Tracks test activities for a specific milestone or release. Image: Test Suite Tracks test activities for a specific feature, requirement, or user story.	✓ Task	Tasks track the actual work that needs to be done.
Test Plan Tracks test activities for a specific milestone or release. Test Suite Tracks test activites for a specific feature, requirement, or user story.	⊑ Test Case	Server-side data for a set of steps to be tested.
Tracks test activites for a specific feature, requirement, or user story.	🗟 Test Plan	Tracks test activities for a specific milestone or release.
	E⊒ Test Suite	Tracks test activites for a specific feature, requirement, or user story.

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Create new field

Click New field. Then, set the Name field as Correlation_id and select Text (single line) in the Type field. Click Add Field when done.

Layout States Rules		
章 New field 钼 New group 🗋 New page 👔 Get extensions 🛛 💍		
C Details ····		
문 Description	문 Planning	문 Deployment
Text (multiple lines)	문 Priority Integer	Deployments
	문 Activity	문 Development
	Text (single line)	Links
	Remaining Work	
	Correlation id	C Related Work
	Text (single line)	Links

Add a field to Task

Definition	Add a field to store custom, queryable data about your work items.
Options	○ Use an existing field
Layout	Field Acceptance Criteria
	• Create a field
	Name Correlation_id
	Type
	Text (single line)
	Description Optionally provide a description for the field
	Learn more 13
Click	Add Field when finished Add field Cancel

Next steps

Create a webhook in Azure DevOps