

Create user defined fields

To correlate your Azure DevOps work item tickets with another ITSM app, you will need to create a **Correlation ID** field in the table whose data you are sharing out. This Correlation ID field will be populated with the corresponding ticket's sys_id or other form of unique identifier.

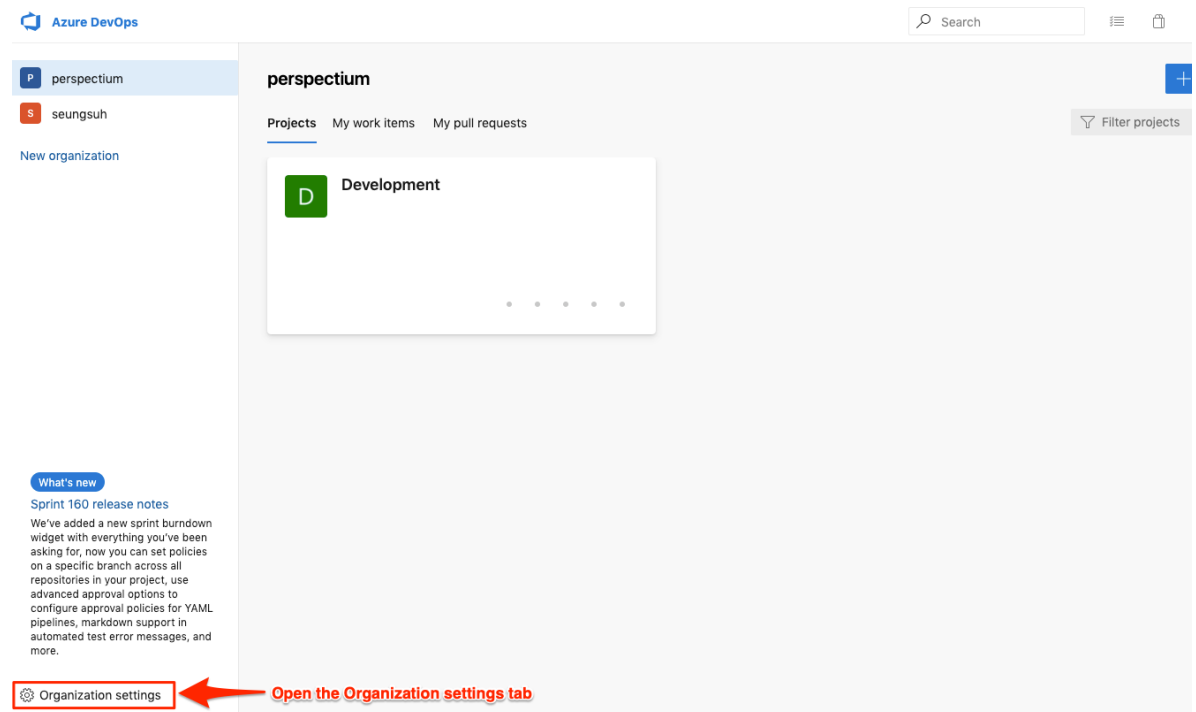
Procedure

To create user defined fields in the table whose data you want to share out of Azure DevOps, follow these steps:

1

Access settings

In Azure DevOps, click the **Organization settings** in the bottom-left corner.



2

Select Process

Under the **Boards** section, click **Process**. Then, select the process whose data you want to share out.

Organization Settings

perspectium

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Processes Fields







Name		Description
<input checked="" type="checkbox"/> Basic (default)	...	This template is flexible for any process and great for team...
<input type="checkbox"/> Custom Task 1		
<input type="checkbox"/> Agile		This template is flexible and will work great for most teams...
<input type="checkbox"/> Scrum		This template is for teams who follow the Scrum framework.
<input type="checkbox"/> CMMI		This template is for more formal projects requiring a frame...

3

Select work item

Select **Task** as the work item type.

[Work item types](#) [Backlog levels](#) [Projects](#)[+ New work item type](#)

Name	Description
 Epic	Epics can be defined as a large piece of work that has one common objective. Use an Epic to
 Issue	Issues track suggested improvements, changes or questions related to the project. Issues can
 Task	Tasks track the actual work that needs to be done.
 Test Case	Server-side data for a set of steps to be tested.
 Test Plan	Tracks test activities for a specific milestone or release.
 Test Suite	Tracks test activities for a specific feature, requirement, or user story.

4

Create new field

Click **New field**. Then, set the **Name** field as **Correlation_id** and select **Text (single line)** in the **Type** field. Click **Add Field** when done.

[Layout](#) [States](#) [Rules](#)[New field](#) [New group](#) [New page](#) [Get extensions](#) | [Refresh](#)[Details](#)

Description

Text (multiple lines)

Planning

Priority

Integer

Activity

Text (single line)

Remaining Work

Decimal

Correlation_id

Text (single line)

Deployment

Deployments

Development

Links

Related Work

Links

Add a field to Task



Definition

Options

Layout

Add a field to store custom, queryable data about your work items.

☐ Use an existing field

Field

Acceptance Criteria

☒ Create a field

Name

Correlation_id

Type

Text (single line)

Description

Optionally provide a description for the field

[Learn more](#)

Click Add Field when finished filling out the details

Add field

Cancel

Next steps

[Create a webhook in Azure DevOps](#)