ServiceBond for Azure DevOps

ServiceBond for Azure DevOps allows for a bidirectional integration to sync Azure DevOps tickets with other Perspectium-supported ITSM applications via Perspectium's ServiceBond integration framework.

ⓘ The Azure DevOps meshlet authenticates to Azure DevOps using a personal access token. The token should be generated for an integration user (a user specifically to be used only by the meshlet) as updates by this user will **NOT** be processed by the meshlet. This ensures that messages do not end up looping back and forth between Azure DevOps and the other application it is bonded with.

Get started with ServiceBond for Azure DevOps

Here's how to get started with your Azure DevOps ServiceBond integration:

1. Create webhooks in Azure DevOps
2. Create user defined fields in Azure DevOps
3. Bond Azure DevOps with another app