

Start or Stop All Jobs

DataSync for ServiceNow runs several [scheduled jobs](#) in the background of your instance.

However, if Perspectium scheduled jobs start to affect your instance's performance, you may want to stop your Perspectium scheduled jobs and then start them again.

Here's how:

1. Go to **Perspectium > Control and Configuration > Start / Stop All Jobs**.
2. Click **Stop All Jobs** or **Start All Jobs**.
3. On the resulting page, make sure to read through what will and won't be done. If it all looks good, click **Confirm**.

To start your Perspectium scheduled jobs, click 'Start' below. To stop your Perspectium scheduled jobs, click 'Stop' below.



Start All Jobs

This will start the Perspectium scheduled jobs. These jobs can be found under "All Scheduled Jobs".

What will be done:

- ▶ Enable all sharing and subscribing interactions with the Perspectium Integration Mesh.
- ▶ Enable various data cleaner, monitoring, and processing jobs including Observer.

Note: Running this while all jobs are active will have no effect.

What will not be done:

- ▶ Will not modify any share or subscribe configurations you have set up.
- ▶ Will not modify any of the following:
 - ▶ Shared queues
 - ▶ Subscribed queues
 - ▶ Dynamic shares
 - ▶ Subscribes
 - ▶ Scheduled bulk shares

Start

Stop All Jobs

This will stop the Perspectium scheduled jobs. These jobs can be found under "All Scheduled Jobs".

What will be done:

- ▶ Disable all sharing and subscribing interactions with the Perspectium Integration Mesh.
- ▶ Disable various data cleaner, monitoring, and processing jobs including Observer.

Note: Running this while all jobs are inactive will have no effect.

What will not be done:

- ▶ Will not modify share or subscribe configurations that have been set up.
- ▶ This will not modify any of the following: (i.e active configurations will remain active)
 - ▶ Shared queues
 - ▶ Subscribed queues
 - ▶ Dynamic shares
 - ▶ Subscribes
 - ▶ Scheduled bulk shares

Note: This action may cause messages to be generated via scheduled bulk shares and dynamic shares. Those messages will be queued up in the outbound message tables and will remain there until the Perspectium outbound jobs are re-activated.

Stop

To use this feature, you will need the **Admin** role. See [ServiceNow Roles](#) on how to assign roles.