Reshare Records



For situations where records weren't all received at the target (such as an error at the database), you can manually re-share data from your ServiceNow instance from a time period of three days or less by navigating to **Replicator** > **Tools** and then clicking **Reshare Records**. This tool uses receipts to send out records from a time period of your choosing.

NOTE: Receipts that are an error or in a pending state within the time period selected will be re-shared as well.

Prerequisites



⚠ Second, you will need to navigate to the u_psp_properties table. Search for com.perspectium.enable_receipts and set its value to true.

Procedure

To re-share data for your ServiceNow instance, follow these steps:



Access Replicator Tools

Go to your ServiceNow instance and navigate to **Perspectium > Replicator > Tools**.



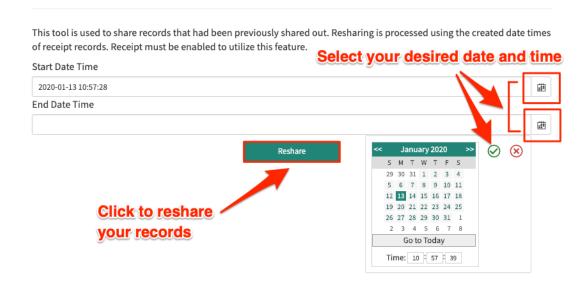
Reshare Records

Click **Reshare Records**. Select the time you want to start sending out the records in **Start Date Time**, and the time you want to stop sending out records in **End Date Time**. Then, click **Reshare** to re-share your data.

MARNING: Only the most current record will send out.



Reshare Records



Similar topics

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- Uninstall Replicator for ServiceNow
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- Work notes and comments
- Stop/Start All Jobs

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