

Bond Freshservice with another app

Gold

After completing the initial steps to set up your Freshservice instance for a Service Gateway integration, you will need to bond your Freshservice instance with another app to finish configuring your integration.

Bond Freshservice with ServiceNow

To sync your Freshservice tickets and map ticket fields with ServiceNow incidents, complete the following procedures:

1

Create a ServiceNow dynamic share for Freshservice

2

Create custom ServiceNow outbound table map fields for Freshservice

3

Update ServiceNow transform map field scripts for Freshservice

4

Add ServiceNow attachment.uploaded script action for Freshservice

Trying to bond Freshservice with another app?

Contact [Perspectium Support](#) for a guided setup.

Similar topics

- [Create custom Freshservice ticket fields](#)
- [Create Freshservice workflows](#)
- [Create Perspectium Inserts ServiceNow workflow](#)
- [Create Perspectium Updates ServiceNow workflow](#)
- [Create Perspectium Add Notes ServiceNow workflow](#)

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