

# Using the Observer Problems page

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The Observer Problems page displays rich, customizable views of your existing trend group charts. On the Problems page, you can also [create custom trend group charts](#) by aggregating various types of metrics data from your ServiceNow instance.



The default trend groups included with Observer **cannot** be modified. You can [create a custom trend group](#) if you want to view your own set of metrics.

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## Display raw data for a trend group chart

To display the raw data points on a trend group chart, check the box next to **Raw Data** at the top left-hand corner of the page.

## Auto refresh trend group chart data

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To ensure that data is refreshed in real time while you are on the Problems page, check the box next to **Auto Refresh** at the top right-hand corner of the page.



## Using the Observer Problems page

[Collapse the y-axis for a trend group chart](#)

[Toggle alerts/events for a trend group chart](#)

[Specify a date range for a trend group chart](#)

[Change the zoom interval for a trend group chart](#)

[Display trend group data as a percent of the y-axis](#)

[Create a custom trend group chart](#)

## Similar topics

- [Observer for ServiceNow](#)
- [Get started with Observer](#)
- [Configure your Observer settings](#)
- [Configure your general preferences](#)

## Contact Perspectium Support

US: 1 888 620 8880

UK: 44 208 068 5953

- [Revert trend groups to defaults](#)



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