

# Purge Queue

Fluorine+

## Purge Queue

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The "Purge Queue" UI action allows you to purge a queue of all messages in it. This is useful if you ran a large bulk share and no longer want or need a subscriber to consume these messages.

When clicked, "Purge Queue" will attempt to connect to the endpoint URL using the queue user and password to purge the queue of all the messages it currently contains. The result of trying to purge the queue will be displayed in the "Status" field.

Proceed with caution when purging a queue as the messages **cannot** be recovered.

[blocked URL](#) **NOTE:** In [v3.24.0+](#) the user can no longer purge a queue that contains over 1 million records. The user must contact [support](#) to purge the queue.

[blocked URL](#) **NOTE:** Purging queues is only supported if you have been provisioned in a vhost. Please contact [support@perspectium.com](mailto:support@perspectium.com) to set this up and for more information.

## Similar topics

- [Create a ServiceNow shared queue](#)
- [Configure a ServiceNow instance as a subscriber](#)

## Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

[support@perspectium.com](mailto:support@perspectium.com)