

Conditional shares

Gold

For both [dynamic shares](#) and [bulk shares](#), you can create **conditional shares** which can be used to share records to multiple target queues and/or using multiple [table maps](#).

Conditional bulk shares will share out records that meet your specified conditions once at a specified time. **Conditional dynamic shares** will share out records that meet your specified conditions as records are created, updated, and/or deleted.

Prerequisites

⚠ First, you will need to [create a dynamic share](#) or [create a bulk share](#).

Procedures

To create a conditional share, follow these steps:

1

Access your dynamic share or bulk share

Login to your sharing ServiceNow instance and navigate to **Perspectium > Replicator > Dynamic Share** or **Perspectium > Replicator > Bulk Share**. Then, click into the dynamic share or bulk share that you want to configure as a conditional share. In the **Additional Settings** tab, check the **conditional share** box and **update** the form.

2

Create a new conditional share

Scroll down to the bottom of the form underneath the **Related Links** section and click the **PSP Conditional Shares** tab.


The screenshot displays the 'DataSync Configuration' form in ServiceNow. At the top, there are tabs for 'DataSync Configuration [Shared view*]', 'Update', 'Run a Bulk Share', and 'Test Record'. Below these are several checkboxes: 'Include embedded images/videos', 'Include referenced field records', 'Include audit log', 'Disable receipts', and a 'View name' field. A row of buttons includes 'Update', 'Run a Bulk Share', 'Test Record', and 'Delete'. Under the 'Related Links' section, there are links for 'Activate all', 'Deactivate all', 'Force to Update Set', 'View Business Rules Before This Share', and 'Delete This Share's Messages'. The 'PSP Conditional Shares (1)' tab is active, showing a table with one row. A red arrow points to the 'New' button in the table's header. The table has columns for 'Condition', 'Target Queue', 'Use Table Map', 'Table Map', and 'Shared'.

	Condition	Target Queue	Use Table Map	Table Map	Shared
<input type="checkbox"/>	caller_id=62826bf03710200044e0bfc8bcbe5d...	psp.out.servicenow.ivantest	false	(empty)	3

Actions on selected rows... ☐ 1 to 1 of 0

3

Choose a target queue

Click the  icon in line with **Target Queue** to select a target queue to conditionally share records to.

4

Choose a table map (optional)

To use a [table map](#) for your conditional share, check the **Use Table Map** box. Then click the  icon to select a table map to map fields in shared records for.

5

Choose your filter conditions

1

To filter your conditional share by domain, click the  icon next to **Domain**. Then, click the  icon that appears under Domain to choose a domain.

2

To share out records in all child domains that match the filter conditions you create, check the **Share as Child Domain** box.

3

Choose a field you want to filter on from the **Choose Field** dropdown. Then, choose an operator and value for your filter. To check which operators are available for ServiceNow field types, see [operators available for filters and queries](#).


4

To add more conditions for your conditional share, click **Add Filter Condition** or **AND**. To add a conditional "or" clause for your conditional share, click **Add "OR" Clause** or **OR**.

5

To delete any filter conditions you have created, click the **X** in line with the filter condition you want to remove.

6

To filter your conditional share by company, click the  icon in line with **Company**. Then, select a company to filter on.

NOTE: Optionally, you can choose the **Test Record** option and choose a record to test your conditional share for. You can also choose the **Run a Bulk Share** option to run your conditional share as a bulk share first before dynamically sharing records based on the conditions you set.

6

Save your conditional share

In the bottom left-hand corner of the form, click **Submit** to save your conditional share settings.

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PSP Conditional Share

New record [Shared view]

Submit

Run a Bulk Share

Table Incident [incident]

* Target Queue

psp.out.servicenow.dev103247

Use Table Map

☒

Check to use a table map for conditional share

* Table Map

Domain

Apply the filter conditions you need

Condition

Add Filter Condition

Add "OR" Clause

-- choose field --

-- oper --

-- value --

Company

Test With

Shared Records

Submit

Run a Bulk Share

Test Record

Choose a target queue to share on

Choose a table map to use

Choose a domain to filter on

As of **Gold Patch 1** release, once records are shared out, **Shared Records** will display how many records are shared with the conditional share you created. If the conditional share is part of a [dynamic share](#), the **Shared Records** field will be updated every 5 minutes. If the conditional share is part of a [bulk share](#), the **Shared Records** fields will be updated after the share is done executing.

Similar topics

- [Add ACL rules to Perspectium UI pages](#)
- [Uninstall Replicator for ServiceNow](#)
- [Attachments](#)
- [Stop/Start All Jobs](#)
- [Before/after subscribe scripts](#)

Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com