Delete receipts manually



Receipts with a Success status will be automatically deleted. However, receipts with either a Pending or Error status can be deleted manually.

Prerequisites

A First, you will need to follow the steps to get started with DataSync for ServiceNow.

Procedure

To delete receipts manually, follow these steps:



In the ServiceNow instance you are sharing from, navigate to Perspectium > Replicator > Receipts.

Check the box next to the Receipt record you want to delete.

Scroll to the bottom of the screen and click the Actions on selected rows dropdown. Then, click Delete. Or to delete ALL Receipt records, click the Delete All Receipts button at the bottom of the page.

Similar topics

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- Delete receipts manually
- Get receipts in batches
- View receipt details

Contact Perspectium Support



US: 1 888 620 8880 UK: 44 208 068 5953 support@perspectium.com