

# Start/stop the DataSync Agent

Gold

You can issue commands to start or stop running the DataSync Agent for ServiceNow from a command line interface on [supported Windows and Linux devices](#).

**NOTE:** Enhanced integration with various security options provided by our supported OS platforms may result in the user receiving additional prompts for Administrator or SUDO permission.



Users **MUST** install and run the Agent as an **Administrator** in Windows or with **sudo** in Linux.

**WARNING:** Regardless of how you are running the Agent, it is advised to **always stop the Agent following the instructions below**, based on the situation. This allows the interactive agent session to exit gracefully, ensuring no records are lost. Failure to do so may result in lost records and a lingering Java process which must be killed or terminated manually.

## Prerequisites

**WARNING:** First, you will need to [install the DataSync Agent](#).

## Linux

### Running your DataSync Agent in the Foreground

#### Start

Execute the following command to start running your DataSync Agent:

```
./runConsole.sh
```

#### Stop

Execute the following keys to stop running your DataSync Agent:

```
Ctrl+C
```

**WARNING:** Remember to stop the Agent properly!

### Running your DataSync Agent in the Background

#### Install

Running your DataSync Agent in the **background** will require you to install your DataSync Agent as a **service** first.

Execute the following command to initiate an install of the Agent service:

```
./installDaemon.sh
```

#### Start


Execute the following command to start running your DataSync Agent:

```
./startDaemon.sh
```

## Stop

Execute the following command to stop running your DataSync Agent:

```
./stopDaemon.sh
```

 **WARNING:** Remember to stop the Agent properly!

## Uninstall

Execute the following command to uninstall the Agent service:

```
./uninstallDaemon.sh
```

# Windows

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## Running your DataSync Agent in the Foreground

### Start


Double-click the following file in the **bin folder** to initiate the running of your DataSync Agent:

```
agent.bat
```

### Stop

Execute the following keys to stop running your DataSync Agent:

```
Ctrl+C
```

 **WARNING:** Remember to stop the Agent properly!

## Running your DataSync Agent in the Background

### Install

Running your DataSync Agent in the **background** will require you to install your DataSync Agent as a **service** first.

Double-click the following file in the **bin folder** to initiate an install of the Agent service:

```
installService.bat
```

### Start

Double-click the following file in the **bin folder** to initiate the running of your DataSync Agent:

```
startService.bat
```

### Stop

Double-click the following file in the **bin folder** to stop the running of your DataSync Agent:

```
stopService.bat
```

**⚠ WARNING:** Remember to stop the Agent properly!

## Uninstall

Double-click the following file in the **bin folder** to uninstall the Agent service:

```
uninstallService.bat
```

## Similar topics

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- [Set up DataSync Agent to share to HP Vertica](#)
- [Database indexes](#)
- [Set up DataSync Agent to share to MySQL](#)
- [DataSync for ServiceNow \(Replicator\)](#)
- [Get started with the DataSync Agent](#)

## Contact Perspective Support

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