

# Turn off Observer monitoring

Fluorine+

Observer will monitor and collect data from your ServiceNow instance 24/7 by default. However, you can configure Observer monitoring and data collection to be turned off for a specified time window.

## Procedure

To turn off Observer monitoring and data collection for a certain time window, follow these steps:

1. Log into ServiceNow and type **Observer** in the Filter Navigator on the upper left-hand side of the screen. Then, click **Properties** under **Perspectium > Observer**.
2. Under **Enable a time period daily when Observer will not send data**, check the box.
3. Type or select a **Start time** and **End time** during which you do not want Observer to monitor and collect data from your ServiceNow instance. Then, click **Save**.

The screenshot shows the 'Perspectium Observer Properties' form in the ServiceNow interface. The left sidebar contains a filter navigator with 'observer' entered. The main content area includes fields for 'Observer UI URL' (https://dev45093.perspectium.net/), a checkbox for 'Enable limiting the maximum number of Observer messages in the Outbound Messages' (unchecked), and a text field for 'The maximum number of Observer messages in the Outbound Messages queue' (8000). The 'Enable a time period daily when Observer will not send data' checkbox is checked, with a red arrow pointing to it and the text '(2) Check here to turn off monitoring'. Below this, the 'Start time' is set to 03:00 AM and the 'End time' is set to 05:00 AM, with a red bracket and arrow pointing to them and the text '(3) Choose times for which monitoring will be turned off'. A 'Save' button is at the bottom.

## Similar topics

- [Observer for ServiceNow](#)
- [Get started with Observer](#)
- [Configure your Observer settings](#)
- [Configure your general preferences](#)
- [Revert trend groups to defaults](#)

## Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

[support@perspectium.com](mailto:support@perspectium.com)

