Customize your Observer experience

Fluorine+

You can customize many of the features in Observer for ServiceNow. However, note that many of the topics described in this action are optional and may require knowledge of scripting with ServiceNow APIs.

Customizing Observer topics

Create a custom alert

Create an event for slow transactions

Turn off Observer monitoring

Similar topics

- Revert trend groups to defaults
- Delete a custom trend group
- Modify your alert configurations
- View details about your ServiceNow instance
- Use Observer

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