
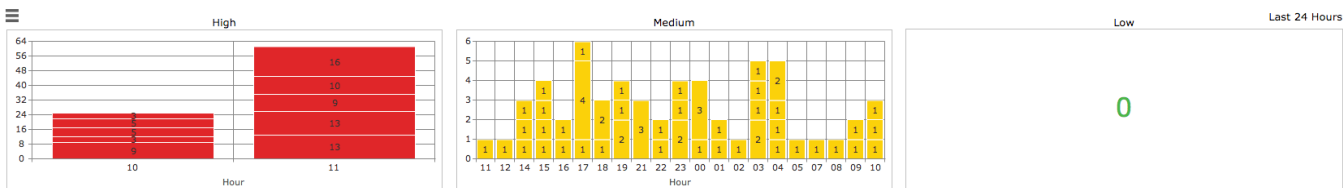


Using the Observer Monitor page



Fluorine+

On the Observer Monitor page, you can view hour-by-hour statistics about all of the alerts posted for your ServiceNow instance. At the top of the page, the total numbers of **high**, **medium**, and **low** alerts per hour are shown as bar graphs. If no alert statistics are available for the time window selected, a **0** will appear in place of a bar graph. The trend group charts for these three alert categories are displayed under **Alert Trends**. Click  to collapse the Alert Trends view.





Select a date for alert statistics

When landing on the Monitor page, alerts are displayed for **today's date** by default. To choose a different date to display alert statistics for, follow these steps:

1. In the upper left-hand corner of the page, click  > .
2. Choose the date you want alert statistics to be displayed for and click **OK**.

Revert alert configuration settings to default values

WARNING! This action cannot be undone.

If you have made changes to the [alert configurations](#) and you want to revert all settings back to their default values, click  >  in the upper left-hand corner of the page. **NOTE:** Reverting alert settings back to their default values will delete any [custom alerts you have created](#).

Next steps

[View alert statistics raw data](#)

[Clear displayed alert statistics](#)

[Import/export alert definitions](#)

Similar topics

- [Observer for ServiceNow](#)
- [Get started with Observer](#)
- [Configure your Observer settings](#)
- [Configure your general preferences](#)
- [Revert trend groups to defaults](#)

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