Share embedded images or videos

Fluorine+

For ServiceNow tables such as Knowledge (**kb_knowledge**) that have HTML fields where you can embed images and videos, the **Include embedded images/videos** option for both dynamic shares and bulk shares will enable the sharing of embedded images and videos so that subscribing instances can display them properly when displaying your selected table's records.

ℹ️ **NOTE:** Only **HTML** and **Translated HTML** field types are supported for the sharing of embedded images and videos. If your field is any other type (such as **String**), then embedded images/videos will not be shared out properly. For more information, see HTML field type.

Prerequisites

⚠️ First, you will need to follow the steps to get started with Replicator and create a dynamic share or create a bulk share.

Procedure

To share embedded images or videos with your dynamic share or bulk share, follow these steps:

1 Log into your sharing ServiceNow instance and navigate to **Perspectium** > **Replicator** > **Dynamic Share** or **Perspectium** > **Replicator** > **Bulk Share**.

2 Click into the dynamic share or bulk share that you want to include embedded images or videos with.
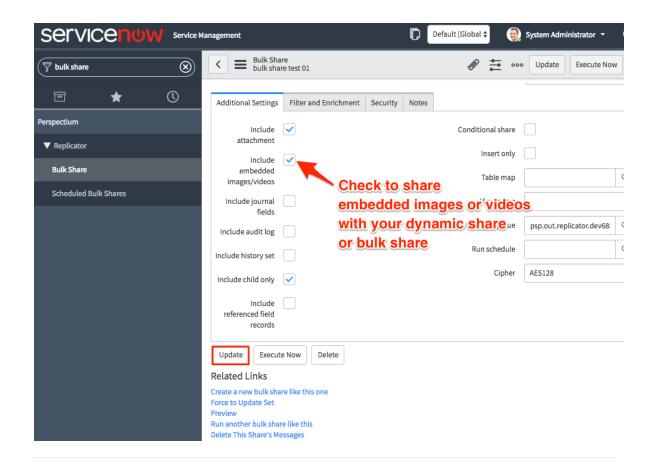
3 Under the **Additional Settings** tab, check the **Include embedded images/videos** box to enable the dynamic or bulk sharing of embedded images or videos. Checking this option will automatically check the include attachment box, as embedded images and videos are stored in ServiceNow's **sys_attachment** and **sys_attachment_doc** tables.

ℹ️ **NOTE:** On a subscribing ServiceNow instance, you will need to subscribe to the following tables in order for embedded images and videos to be properly synced between instances:

- **db_image**
- **db_video**
- **sys_attachment**
- **sys_attachment_do**

4 In the bottom left-hand corner of the form, click **Update** to save your changes.

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