

View receipt details

Fluorine+

[Receipts](#) give you details about the data you are sharing to/subscribing from, including:

- share type (bulk or dynamic) under **Name**
- data encryption method under **attributes** (**Unencrypted**: cipher=0, **TripleDES**: cipher=1, **AES-128**: cipher=2, **Base64 Encoding Only**: cipher=3, **AES-256**: cipher=4)
- **Source Table** and **Source Record**
- **Shared Queue** (for outbound message receipts) and/or **Subscribed Queue** (for inbound message receipts)
- receipt delivery status

Prerequisites

⚠ First, you will need to follow the steps to [get started with Replicator](#).

Procedure

To view the details contained within a receipt, follow these steps:

1

In the ServiceNow instance you are sharing from, navigate to **Perspectium > Replicator > Receipts**.

2

Type **Receipts** in the upper left-hand corner navigation window. A list of receipts for the records you have shared out will appear. Receipt statuses will be displayed in the column farthest to the right.

3

You can either click into the receipt record or hover over the [blocked URL](#) icon next to the receipt record to view information about the receipt, including its delivery status at the bottom of the form.

The screenshot displays the ServiceNow 'Service Management' interface. On the left is a 'Filter navigator' sidebar with a search bar and a list of navigation items: Home, Perspectium - Properties, PSP Properties, Receipts (highlighted with a star), System Definition - Scripts - Bac..., Perspectium - All Scheduled Jobs, Scheduled Script Execution - Pe..., and Perspectium - Outbound. The main content area shows the details for a 'Receipt' record with the following fields:

Number	RECP0001571	Key	dev53394
Topic	replicator	Name	receipt.ack
Type	servicenow	Source	dev53394
Value			
attributes	cipher=1,set_id=57cd20454f2f2300aa94f3117310c775,psp_flag=first,RecordId=296bfaea4fe32300aa94f3117310c7ec,sharedQueue=302d28054f2300aa94f3117310c7b7		
Source Table	Incident [Incident]		
Source Record	Incident: INC0010291		
Share Table	Dynamic Share		
Share Record	Replicator Configuration:		
Delivery Status	Success		

At the bottom of the form are 'Update' and 'Delete' buttons, followed by a 'Related Links' section containing a link for 'Resend Message(s)'.

Similar topics

- [Turn off receipts for a share](#)
 - [Delete receipts manually](#)
 - [Get receipts in batches](#)
 - [View receipt details](#)
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