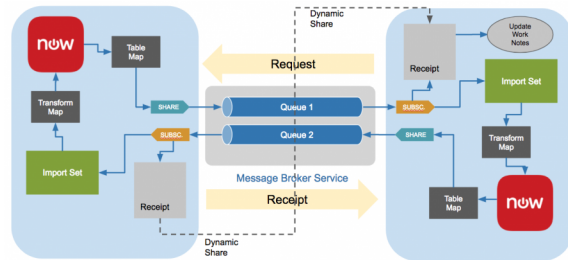# ServiceNow messages & receipts

Fluorine+

Messages

The **Outbound** module under **Perspectium** > **Messages** in ServiceNow contains records that are queued to be sent to the Perspectium Mesh. Up to 4000 records can be sent every 30 seconds by default. This value can be changed on the Properties page. The **Inbound** module under **Per spectium** > **Messages** in ServiceNow consists of records coming into the current ServiceNow instance from other sharing instances. You can start receiving inbound messages by configuring a ServiceNow instance as a subscriber.

Receipts

Data Guarantee generates **receipts** for messages that have been shared out of ServiceNow. Receipts will be generated after creating a dynamic share or creating a bulk share and setting up a subscriber, such as another ServiceNow instance. Message receipts indicate the delivery status for records that you have shared out, allowing you to quickly identify successfully shared out records as well as any records that have not yet been shared out. Receipt **delivery statuses** include:

- **Success** Your records were shared out successfully
- **Pending** The subscribing instance is still processing the records you are trying to share out
- **Error** Your records were not shared out successfully

Similar topics

- Dynamic share business rules
- Share historical data
- Bulk share only sys_ids listed
- View dynamic share domain and scope
- Data Guarantee

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