# Install Replicator for ServiceNow



To enable the syncing of data from your ServiceNow instance to other Perspectium-supported endpoints, you will first need to install Replicator for ServiceNow. The Replicator for ServiceNow installation process involves first previewing and then committing Perspectium update sets in your ServiceNow instance.

#### **Procedure**

To install Replicator for ServiceNow, follow these steps:



#### **Navigate to Retrieved Update Sets**

Log into your ServiceNow instance and navigate to **System Update Sets** > **Retrieved Update Sets** or simply type **Retrieved Update Sets** in the Filter Navigator on the upper left-hand side of the screen.



## Upload the Perspectium for ServiceNow update set

In the resulting form, click **Import Update Set from XML** under the **Related Links** section. Upload the Perspectium for ServiceNow update set (.xml file) provided by Perspectium Support. Then, click **Upload**.



#### Preview the update set

Click the name of the update set you uploaded in **Step #2**. Then, in the upper-right hand corner of the resulting form, click **Preview Update Set**.



#### Resolve potential errors

After Preview Update Set finishes running, close out of the pop-up and check if there are any errors or warnings. If errors or warnings have occurred, they will appear in the list at the bottom of the form under the **Update Set Preview Problems** tab. Check the box next to each error or warning and choose whether to **Accept remote update** or **Skip remote update**. To view previously configured fields and updates that may be affected for each error or warning, click **Show local field** and/or **Show local update**. For more information, see preview a remote update set.



### Commit the update set

Once any errors or warnings have been addressed, click **Commit Update Set** in the upper right-hand corner of the form. After Update Set Commit finishes running, close out of the pop-up.

#### **Next steps**

Run Perspectium Finish Install scripts

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