

Create a Salesforce shared queue

Fluorine+

A shared queue will need to be created in Salesforce to store messages that will be dynamic shared when Salesforce case records are created, updated, and/or deleted.


Prerequisites

- ⚠️ [Install the Perspectium Package for Salesforce](#)
- ⚠️ [Configure your Salesforce remote site settings](#)
- ⚠️ [Configure Perspectium Replicator as a Salesforce connected app](#)
- ⚠️ [Configure Perspectium properties for Salesforce](#)
- ⚠️ [Create a custom case field](#)

Procedure

To create a shared queue in Salesforce, follow these steps:

1

Log into your Salesforce organization and click the  icon in the upper left-hand corner of the screen. Then, click the **Perspectium Replicator** app.

2

In the navigation bar near the top of the screen, click **Queues**. In the upper left-hand corner of the resulting page, click **New Queue**.

3

For the Queue Name, type **psp.in.siam.provider.salesforce**.








4

From the Direction dropdown, choose **Share**. Then, check the **Active** box.

5

Type your Perspectium Integration Mesh URL, username, and password in the appropriate fields. Then, click **Save** to finish creating your shared queue.

NOTE: You can optionally click **Get Queue Status** before saving your shared queue to check if the queue was created successfully and is active.

 All      

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Perspectium Queue Details

Queue Name	<input type="text" value="psp.in.siam.provider.salesforce"/>	← Type shared queue name
Alias	<input type="text"/>	
Direction	<input type="text" value="Share"/>	← Choose Share
Endpoint URL	<input type="text" value="https://us-west-2-dev.perspectium.net"/>	
Queue User	<input type="text" value="admin"/>	
Queue Password	<input type="password" value="....."/>	← Enter Integration Mesh credentials
Instance	<input type="text"/>	
Last Processed		

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Next steps

[Create a Salesforce subscribed queue](#)

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