

Bond Freshdesk with another app

Fluorine+

After completing the initial steps to set up your Freshdesk instance for a ServiceBond integration, you will need to bond your Freshdesk instance with another app to finish configuring your integration.

Bond Freshdesk with ServiceNow

To sync your Freshdesk tickets and map ticket fields with ServiceNow incidents, complete the following procedures:

1

Create a ServiceNow dynamic share for Freshdesk

2

Create custom ServiceNow outbound table map fields for Freshdesk

3

Update ServiceNow transform map field scripts for Freshdesk

4

Add ServiceNow attachment.uploaded script action for Freshdesk

Trying to bond Freshdesk with another app?

Contact [Perspectium Support](#) for a guided setup.

Similar topics

- [ServiceBond for Freshdesk](#)
- [Get started with ServiceBond for Freshdesk](#)
- [Create Freshdesk Dispatch'r rules](#)
- [Create Perspectium Inserts ServiceNow Dispatch'r rule](#)
- [Create Perspectium Inserts from ServiceNow Dispatch'r rule](#)

Contact Perspectium Support



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