

Get started with ServiceBond for Freshdesk

Fluorine+

To set up your Freshdesk instance for a ServiceBond integration, you will need to create a custom ticket field to sync with other applications as well as some workflows using the [Workflow Automator](#).

Procedure

To get started with your Freshservice ServiceBond integration, complete the following procedures:

1

Create custom Freshdesk ticket fields

2

Create Freshdesk Dispatch'r rules

3

Create Freshdesk Observer rules

4

Bond Freshdesk with another app

Similar topics

- [ServiceBond for Freshdesk](#)
- [Get started with ServiceBond for Freshdesk](#)
- [Create Freshdesk Dispatch'r rules](#)
- [Create Perspective Inserts ServiceNow Dispatch'r rule](#)
- [Create Perspective Inserts from ServiceNow Dispatch'r rule](#)

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