

Create a ServiceNow dynamic share for Ivanti

Fluorine+

To configure your ServiceNow-Ivanti ServiceBond integration, you will need to create a [ServiceNow dynamic share](#) so that data can be shared out of your ServiceNow instance and into Ivanti. Dynamic shares allow for real time sharing of ServiceNow records as they are created and updated. Creating a dynamic share for your Ivanti ServiceBond integration will ensure that data that is modified in real time will be shared out from ServiceNow and into Ivanti.

Prerequisites

⚠ You will first need to [install 3 Perspectium update sets to your ServiceNow instance in the following order](#):

1. Perspectium Core update set
2. Perspectium Common Endpoint update set
3. Perspectium Common Incident update set

You can request download links for these update sets by contacting [Perspectium Support](#).

Procedure

To create a dynamic share for your ServiceNow-Ivanti ServiceBond integration, follow these steps:

1

Create a ServiceNow shared queue for Ivanti

Log into your ServiceNow instance and navigate to **Perspectium > Replicator > Shared Queues** or simply type and then select **Shared Queues** in the Filter Navigator on the upper left-hand side of the screen. Then, click **New**. In the **Name** field, type **psp.in.meshlet.ivanti**. Finally, follow the remaining steps to [create a ServiceNow shared queue](#).

2

Navigate to Dynamic Share

Navigate to **Perspectium > Replicator > Dynamic Share** or simply type **Dynamic Share** in the Filter Navigator on the upper left-hand side of the screen.

3

Choose the Incident to Common Incident table map

In the **Table Map** dropdown, select **Incident to Common Incident**.

4

Configure other dynamic share settings

From the **Table** dropdown, choose **Incident**, and from the **Encryption Method** dropdown, choose **Base64 Encode only**. Then, click the **Trigger Conditions** tab. From the **Business Rule When** dropdown, select **before** and type **50** as the **Business Rule Order**. Finally, choose **psp.in.meshlet.ivanti** as the Target Queue.

5

Save your dynamic share

Follow any remaining steps to [create a ServiceNow dynamic share](#) and click **Submit** to save your settings.

Next steps

[Create a ServiceNow subscribed queue and subscribe for Ivanti](#)

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Contact Perspective Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com