

Create Salesforce and Jira assignment groups in ServiceNow (multi-app integration)

Fluorine+

To specify which app you want to share your ServiceNow data to in a multi-app ServiceBond integration, you can trigger sharing to the appropriate app by choosing an [assignment group](#) for each of your [ServiceNow dynamic shares](#). As **Salesforce** and **Jira** are not default assignment groups in a ServiceNow instance, you will need to add these groups to your instance's **Groups** (**sys_user_groups**) table.

Procedure

To create Salesforce and Jira assignment groups in ServiceNow for your multi-app ServiceBond integration, follow these steps:

1

Access the Groups table

Log into your ServiceNow instance and navigate to **System Security > Users and Groups > Groups**.

2

Create new assignment groups

Create two new assignment groups with Names of **Salesforce** and **Jira** by clicking **New** and then **Submit** to save each group.

Next steps

[Modify your ServiceNow dynamic shares for Salesforce](#)

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