

Get started with Observer

Fluorine+

Prerequisites

- ⚠ First, you will need to [install Replicator for ServiceNow](#).
- ⚠ You will also need to [run the Perspectium Finish Install scripts](#) and [set your initial Perspectium properties](#).
- ⚠ Finally, you will need to request the Observer Update Set for ServiceNow from [Perspectium Support](#) and [commit this update set](#) to your ServiceNow instance.

Log into Observer

1. In the top left-hand navigation window of ServiceNow, type **Observer UI**. Then, click the **Observer UI** module that appears underneath the navigation window. If you're not automatically redirected to Observer for ServiceNow in a separate browser tab, check your browser's settings to make sure that you are **allowing popups** from [ServiceNow.com](#).

NOTE: To easily access Observer later, click the  icon to save **Observer UI** to your ServiceNow favorites.

2. If you are logging into Observer for the first time, take the Observer tour as described below. Otherwise, your default landing page for Observer will be the [Overview](#) page.

Next steps

[Configure your Observer settings](#)

Similar topics

- [Create a ServiceNow bulk/dynamic share for Splunk](#)
- [View your event collections in Splunk](#)
- [Open Splunk HTTP Event Collector port to the Perspectium Integration Mesh](#)
- [Generate a Splunk Event Collector token](#)
- [Create custom Freshservice ticket fields](#)

Contact Perspectium Support



US: 1 888 620 8880

UK: 44 208 068 5953

support@perspectium.com